MATRIX ALPHA® | LIMITED WARRANTY

Matrix Alpha® Perimeter Enclosure Grid Fence System by Ameristar® is manufactured from the highest quality materials by skilled craftsmen to meet the highest standards of workmanship in the industry.

The galvanized surface on all mesh and framework (i.e. rails and posts) by Ameristar is guaranteed under normal and proper usage, against corroding for a period of ten (10) years from the original purchase date (minimum threshold of 5% surface affected on overall project). Normal and proper usage does not include physical damage, abrasion or exposure to salty environments to the protective coating.

Matrix Alpha Perimeter Enclosure Grid Fence System is also guaranteed for the same period of time against defects in workmanship or materials.

Should any mesh or framework manufactured by Ameristar fail in accordance with any of the above conditions, Ameristar warrants to the original purchaser their redemption through replacement, renewal or issuance of a pro-rated credit. The decision as to which method of redemption is allowed is solely at the discretion of Ameristar.

If pro-rated allowance is the chosen alternative, the amount will be based on the total number of years under warranty from date of purchase to date of claim, based on the original cost of framing materials found to be defective. Notice of failure under the conditions of this warranty shall be sent to Ameristar or its authorized representative, in writing, together with proof of purchase and shall specify the nature of the defect and when it was first observed. When cutting, drilling or modifying Matrix Alpha components, immediately seal the exposed surfaces by 1) Removing all metal shavings from cut area, 2) Apply two (2) coats of zinc finish (finish paint must have a minimum 69% zinc) to thoroughly cover cut edge and/or drilled areas; let dry.

Failure to seal exposed surfaces per the above steps will negate warranty. If the contractor uses non Ameristar parts/components, this will negate the warranty. Should the fence be improperly installed, Ameristar shall not be responsible for guaranteed performance or appearance of the material. Neither does this guarantee apply when failure or damage is due to improper use or application, abuse or misuse, salty environments, vandalism or acts of God. Ameristar reserves the right to inspect the material to determine validity of the claim.

Upon validation of the claim by Ameristar or its authorized representative, redemption by replacement, renewal or issuance of a pro-rated credit shall be made by Ameristar. Reimbursement for the costs of removal and installation of materials are not included in the guarantee, nor will Ameristar provide those services.

The above constitutes the complete warranty by the manufacturer. No other agreement, written or implied, is valid. Ameristar does not authorize any other person or agent to make any other express warranties. Ameristar neither assumes nor authorizes any other person or agent to assume any other liability in connection with Matrix Alpha Perimeter Enclosure Grid Fence System. Some jurisdictions do not allow limitations on how long an implied warranty lasts, nor do they allow an exclusion or limitation of incidental or consequential damages; therefore, the limitations and exclusions noted herein may not apply.

Effective: 04/26/21